

From: "Oliver Olsen" <[oliver@oliverolsen.com](mailto:oliver@oliverolsen.com)>  
Date: Sep 27, 2016 05:50  
Subject: Route 11 Paving  
To: <[chris.cole@vermont.gov](mailto:chris.cole@vermont.gov)>, "Tetreault, Richard" <[richard.tetreault@vermont.gov](mailto:richard.tetreault@vermont.gov)>  
Cc:

Chris / Rich,

I am writing to you about the condition of Route 11 from Londonderry to points east. I'm sure I don't need to tell you that this stretch of road is in really bad shape. I hear about it constantly from constituents, and I just fielded the last constituent complaint that I am going to handle without having a clear answer from VTRANS.

Ideally, I would like a commitment from your agency to get this important stretch of highway into much better shape with immediate effect, but I understand the budget constraints that you are working under. I have no doubt that there are many places in Vermont who can claim title to being under-served.

What I really need is a clear answer on what the plan is to get this road into better shape over the next several years. I have asked, my constituents have asked, and the Londonderry Selectboard has asked. The problem is that we have all received different - and often conflicting - answers from different staff within VTRANS. The level of misinformation and apparent fragmentation displayed by your agency has been frankly embarrassing. If I had more time, I could plot out an extensive chronology of who said what - and who blamed who - over the past six months. At various points we have been told that there would be paving this summer, then told it wouldn't happen (with blame placed on the RPC), then was told that there was a major capital improvement plan in place for FY18, then told that there was no such plan, then told that some paving \*might\* happen this summer... I could go on and on.

I have personally been bounced all over the agency, and have reached a point where I am putting this on your shoulders. What's really important at this point is to get a clear, crisp, and succinct answer to a very simple question:

**What is the plan to maintain and recondition Route 11 from Londonderry to points east over the next five years?**

I would ask that you take responsibility for getting all the various disjointed factions in a room, get them to agree on an answer, and provide me with an official response on AOT letterhead that I can share publicly with my constituents. This should be written in plain English, using terminology that the average citizen can understand, with dates, milestones, descriptions of activities, and risks to the timeline - and your John Hancock at the bottom.

Sincerely,

Rep. Oliver Olsen